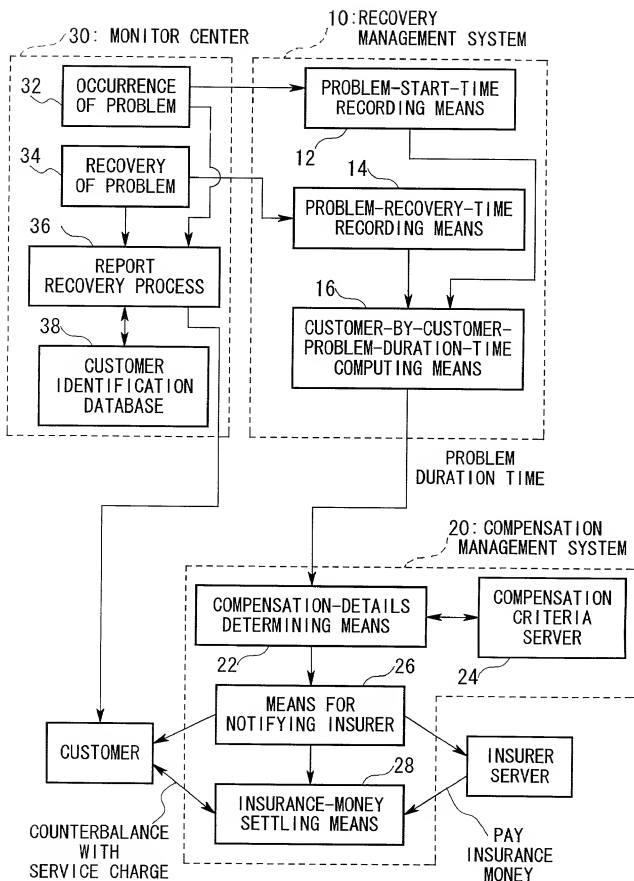


FIG. 1



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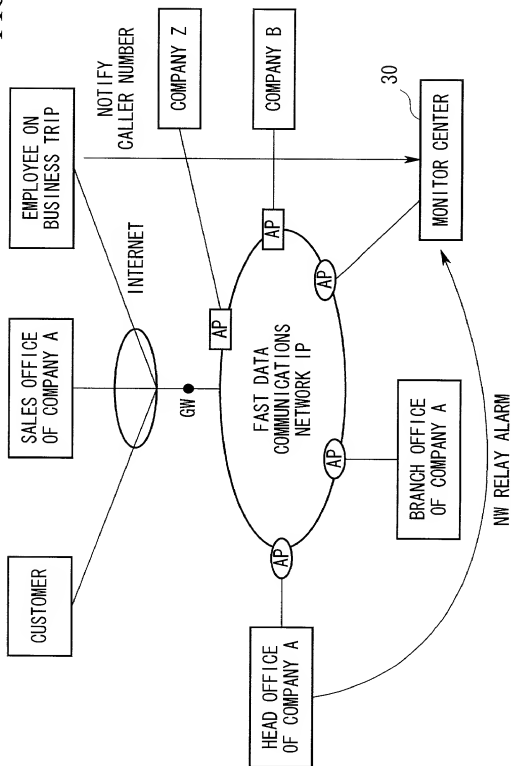


FIG. 3

161 TELECOMMUNICATION LINE	162 CONTRACTED COMMUNICATION CAPACITY	163 INTERRUPTION/ INSUFFICIENT COMMUNICATION CAPACITY	164 INTERRUPTION/ INSUFFICIENT TIME	165 COMPENSATION LEVEL	166 REDUCED AMOUNT
HEAD OFFICE OF COMPANY A - BRANCH OFFICE OF COMPANY A	3 Mbps	2 Mbps	30 MINUTES	I	FOR HALF A DAY
HEAD OFFICE OF COMPANY A - CUSTOMER	—	—	10 MINUTES	—	—
BRANCH OFFICE OF COMPANY A - SALES OFFICE OF COMPANY A	—	—	10 MINUTES	—	—
BRANCH OFFICE OF COMPANY A - EMPLOYEE ON BUSINESS TRIP	—	—	5 MINUTES	—	—
HEAD OFFICE OF COMPANY A - COMPANY B	1 Mbps	1 Mbps	60 MINUTES	II	FOR ONE DAY
HEAD OFFICE OF COMPANY A - COMPANY Z	0.5 Mbps	0.5 Mbps	60 MINUTES	II	FOR ONE DAY
:	:	:	:	:	:

FIG. 4

	INTERUPTION TIME/OCCURRENCE (INACTIVE TIME/ OCCURRENCE)	REDUCED AMOUNT IMAGE FOR MONTHLY CHARGE	REDUCED CHARGE CALCULATION CONDITION
I	30 MINUTES OR MORE/OCCURRENCE	FOR HALF A DAY	1/60 OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE
II	1 HOUR OR MORE/OCCURRENCE	FOR 2 DAYS	1/15 OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE
III	2 HOURS OR MORE/OCCURRENCE	FOR 3 DAYS	1/10 OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE
IV	12 HOURS OR MORE/OCCURRENCE	FOR 5 DAYS	1/6 OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE
V	24 HOURS OR MORE/OCCURRENCE	FOR 1 WEEK	1/4 OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE
VI	7 DAYS OR MORE/OCCURRENCE	FOR 1 MONTH	FULL AMOUNT OF BASIC MONTHLY CHARGE FOR THE LINE SERVICE

FIG. 5

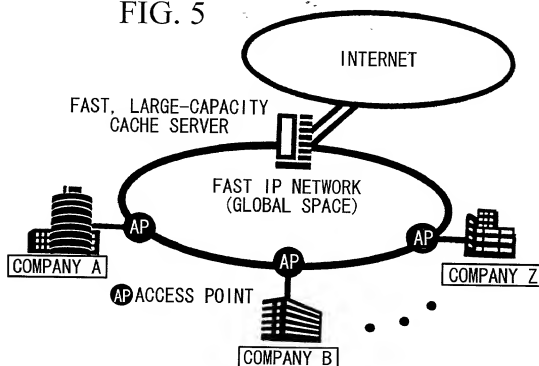


FIG. 6

